

## 22 - 26 JULY 2024 | 4 NIGHTS

£859 | HOTEL LA SOLITUDE

£780 | SPECIAL YOUTH PRICE

### Price Includes

- Direct flight from Gatwick Airport to Toulouse Airport and return
- Private coach transfer on arrival to your hotel and return
- 4 nights' accommodation in the Hotel La Solitude
- Full board: breakfast, lunch and dinner each day
- Airport taxes & charges, and UK government levy
- One standard piece of check-in luggage subject to airline's conditions
- Full services of Joe Walsh Tours representatives throughout the pilgrimage
- Guided walking tour of Lourdes visiting places associated to St. Bernadette
- Guided visit to the Sanctuaries, Grotto, Baths and Basilicas
- Full religious programme facilitated by Joe Walsh Tours in conjunction with the Spiritual Director, Canon PJ Smith
- Lourdes city tax

### OPTIONAL (NOT INCLUDED)

- Single room occupancy supplement £39 per night
- Travel insurance £49 per person up to 79 years; £98 per person 80-90 years

### BOOKING PROCEDURE

All bookings on the Pilgrimage should be made through **Canon PJ Smith** in the Pilgrimage Office.  
**Tel: 07780 221686**, or **email: lourdes@portsmouthdiocese.org.uk**. **Postal address: Canon PJ Smith, Lourdes Pilgrimage, St Edmund's House, Bishop Crispian Way, Portsmouth. PO1 3QA**. No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is receipted by the Joe Walsh Tours Pilgrimage Office.

### VERY IMPORTANT:

#### **PILGRIMS WITH A MEDICAL CONDITION SHOULD OBTAIN AN APPLICATION FORM FROM:**

Canon PJ Smith, Lourdes Pilgrimage, St Edmund's House, Bishop Crispian Way, Portsmouth. PO1 3QA.

Telephone: 07780 221686. Email: lourdes@portsmouthdiocese.org.uk

Guidance on how to complete it is contained within the form.

**PLEASE NOTE:** Assistance on the journey and in Lourdes can be offered only to registered assisted pilgrims and to a limited number of registered assisted pilgrims staying in hotels.

## TRAVEL INSURANCE

It is a condition of our acceptance of your booking that you obtain appropriate travel insurance for cover in case of a medical emergency, cancellations, delays, loss of baggage and other unexpected disruptions. Please note it is your sole responsibility to ensure that the travel insurance purchased is suitable for your needs, including without limitation, in respect of any pre-existing medical conditions. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. This is charged at £49 per person up to 79 years and £98 per person 80-90 years. Pilgrims 91+ years should contact Joe Walsh Tours for information on cover. A copy of the travel insurance policy is available on [www.joewalshstours.co.uk](http://www.joewalshstours.co.uk). Should you wish to contract our travel insurance, please note the insurance premium must be paid with your deposit, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided. PLEASE NOTE wheelchairs are not covered by this insurance policy. If bringing your own wheelchair we recommend separate insurance cover. Carriage of all wheelchairs is strictly at owner's risk.

## HEALTH INSURANCE

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to [www.gov.uk/global-health-insurance-card](http://www.gov.uk/global-health-insurance-card).

## WHEELCHAIRS & SCOOTERS

Acceptance of motorised wheelchairs and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Approval form mandatory and carriage is subject to approval by the airline.

## CANCELLATION CHARGES

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For booking terms and conditions and details on cancellation charges, please visit our website [www.joewalshstours.co.uk](http://www.joewalshstours.co.uk).

## FLIGHTS

Requests for specific flight times **cannot** be accepted. All bookings are taken on the basis of passengers accepting the flights allocated to them. Flight times are subject to change.

## DELAYED OR CANCELLED FLIGHTS

Joe Walsh Tours and the Pilgrimage Committee cannot accept any responsibility for cost incurred by pilgrims for meals, transfers, overnight accommodation or any other costs resulting from delayed, cancelled or diverted flights.

## SPECIAL ASSISTANCE

Passengers with reduced mobility requiring assistance at airports or boarding flights and coaches should notify Joe Walsh Tours at the time of booking specifying the type of assistance required on page one of this booking form. WCHS/WCHC assistance to embark/disembark the aircraft are subject to confirmation by airlines. **WCHS (passenger cannot use stairs) and WCHC (passenger cannot walk any distance, board or disembark unassisted).**

## TICKETING

Tickets will be issued within 10 days of departure.

## PASSPORTS & VISAS

**All passengers must have an up-to-date passport valid for travel up to the 3 months from date of return.** Depending on your nationality, you may need a visa to enter France. It is your own responsibility to ensure you meet travel and entry requirements to the country of destination.

## SINGLE ROOMS

These are limited and subject to availability. Please share if possible. Single rooms are subject to a supplement of £39 per night.

## SHARING ROOMS

Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you we reserve the right to charge the single room supplement.

## COMMUNICATION

Email is an essential form of communication for the administration of bookings. Invoices, insurance details and travel documents will be issued in electronic format via email.

## USE OF YOUR INFORMATION

Information provided on this form will be held and exchanged between Joe Walsh Tours, airlines, accommodation suppliers and their associated organisations. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

## GDPR

By signing this form you are providing Joe Walsh Tours consent to process your personal information. A copy of our Privacy Policy is available on request.

## PAYMENTS

A deposit of £300 per person (plus insurance premium applicable) is required at time of booking. Balances are due 12 weeks before departure. Joe Walsh Tours and the Pilgrimage Committee shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare is not remitted twelve weeks before the date of departure. Infants under 2 years on date of return are charged £50. Children under 12 sharing with 2 adults receive a £50 reduction.

## REGULATION (EC) 261/2004

Establishes rules on compensation and assistance to passengers in the event of cancellation or flight delays. The obligations that the regulation creates rest with the airline. Any compensation that may be due to passengers must be claimed exclusively by each passenger directly to the airline and not to the tour operator, travel agent or any other organisation that may be associated with services provided as part of the proposed travel package.

## YOUR FINANCIAL PROTECTION

This tour is operated by Northern Star Travel Ltd. Flight inclusive packages originating in the United Kingdom are financially protected under the ATOL 11313 held by Northern Star Travel Ltd. In compliance with the ATOL scheme administered by the Civil Aviation Authority. (Amendment) (EU Exit) Regulations 2019.

## SECTION 1: BOOKING DETAILS NAME & SURNAME MUST MATCH PASSPORT. NAME CHANGE FEES APPLY.

TITLE	NAME	SURNAME (IN BLOCK CAPITALS)	DATE OF BIRTH			INSURANCE*
			DD	MM	YYYY	YES   NO
1	NATIONALITY:	PASSPORT NUMBER:	EXPIRY DATE:			
VALID EHIC OR GHIC NUMBER:						
			DD	MM	YYYY	YES   NO
2	NATIONALITY:	PASSPORT NUMBER:	EXPIRY DATE:			
VALID EHIC OR GHIC NUMBER:						
			DD	MM	YYYY	YES   NO
3	NATIONALITY:	PASSPORT NUMBER:	EXPIRY DATE:			
VALID EHIC OR GHIC NUMBER:						

**\*Optional Travel Insurance: PILGRIMAGE POLICY £49 per person up to 79 years; £98 per person 80 to 90 years**

<b>ADDRESS OF LEAD PASSENGER</b>		<b>POST CODE</b>
<b>MOBILE NUMBER</b>	<b>EMAIL ADDRESS (PLEASE PRINT CLEARLY)</b>	<b>PARISH</b>
In the event of a change to flights or booking arrangements, you may be contacted on the above mobile number.		
<b>EMMERGENCY CONTACT (next of kin)</b>		

If you have your own travel insurance, please provide details below: (If not purchased through JWT)

<b>NAME OF TRAVEL INSURER</b>	<b>TRAVEL INSURANCE POLICY NUMBER</b>	<b>INSURERS EMERGENCY NUMBER</b>

## SECTION 2: ACCOMMODATION DETAILS

<b>ROOM TYPE</b>	<input type="checkbox"/> <b>TWIN</b>	<input type="checkbox"/> <b>DOUBLE</b>	<input type="checkbox"/> <b>TREBLE</b>
	<input type="checkbox"/> <b>SINGLE (Subject to availability. Supplement applies.) £39 PER NIGHT</b>		
<b>If sharing, name of person(s) you wish to share with:</b>			

Please indicate if you are a: Registered Support Pilgrim  or Companion to a Registered Support Pilgrim

If you are a companion, please provide the name of the Registered Support Pilgrim: \_\_\_\_\_

## SECTION 3: SPECIAL ASSISTANCE & WHEELCHAIRS (Airports, airplanes and coaches)

If you or anyone within your party is a wheelchair user, intends taking a wheelchair on flights or require assistance through airports, up and down steps, or a full lift on/off the airplane or coach, please indicate below. **Please note: WCHS/WCHC assistance to embark and disembark the aircraft is subject to confirmation by airlines.**

ASSISTANCE TO & FROM BOARDING GATE ONLY Passenger can board unaided <b>WCHR</b> <input type="checkbox"/>	ASSISTANCE UP & DOWN STEPS Subject to confirmation Passenger cannot use stairs <b>WCHS</b> <input type="checkbox"/>	FULL ASSISTANCE BOARDING Subject to confirmation Passenger cannot walk any distance <b>WCHC</b> <input type="checkbox"/>
REQUIRE AIRPORT WHEELCHAIR TO & FROM BOARDING GATE ONLY <input type="checkbox"/>	BRINGING OWN MANUAL FOLDABLE WHEELCHAIR <b>WCMP</b> <input type="checkbox"/>	BRINGING OWN MOTORISED WHEELCHAIR/SCOOTER <b>WCBD</b> <input type="checkbox"/> Subject to confirmation
Name of passenger requiring assistance:		
Please contact the office for other special assistance (i.e. visual or hearing impairment, breathing and respiratory equipment, etc.)		

## SECTION 4: MEDICAL DETAILS (TO BE COMPLETED BY ALL)

If you are currently on medication of any kind, it is your responsibility to ensure you have an adequate supply with you for the duration of your pilgrimage.	1 <sup>st</sup> passenger	2 <sup>nd</sup> passenger	3 <sup>rd</sup> passenger
Any visual impairment?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Any hearing impairment?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Can you board a coach unaided?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you require a walk-in shower?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you require assistance boarding via the steps of an aircraft?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you use a wheelchair?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
If you answered YES to the above, will you bring your own?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you require a wheelchair in Lourdes? (must be pre-booked)	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
If you are wheelchair bound and staying in hotel accommodation, you must advise us in writing and tick here:	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>

Please specify if you have any special dietary requirements:

## SECTION 5: PAYMENTS

Is this your first pilgrimage with the Diocese of Portsmouth? YES  NO

A deposit of £300 per person (plus insurance premium if applicable) is required at time of booking. Balances are due 12 weeks before departure.

### PAYMENT INSTRUCTIONS

Cheques should be made payable to **NORTHERN STAR TRAVEL** and posted to 46-48 Long Street, Middleton, Manchester, M24 6UQ.

If you are paying by **Bank Transfer**, instructions for GBP payments only are as follows:

TSB Bank PLC | Box 1, BX4 7SB | Sort Code: 77-19-09 | Account Number: 00031486

BIC: TSBGB2A | IBAN: GB49TSBS77190900031486 | Account Name: Northern Star Travel Ltd.

For **card payments**, please call 0808 1890468.

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## SECTION 6: BOOKING CONDITIONS

**Information provided on this form will be held and exchanged between Joe Walsh Tours, the Catholic Diocese of Portsmouth and its associated organisations, and may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, e.g. By text / email, details / updates concerning the pilgrimage.**

**The pilgrimage provides support and medical assistance only to officially registered Supported Pilgrims. It is vitally important to advise us at the time of booking if you have an active medical condition and are likely to require the use of a wheelchair and assistance either at the airport or whilst in Lourdes.**

**I have read and agreed to accept the booking conditions on [www.joewalshstours.co.uk](http://www.joewalshstours.co.uk).**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_